

# Medical Show Stop - On/Backstage

DT to confirm that show stop needs to take place. First aiders to attend as appropriate and call 999 if necessary.



DT/SM/AT to make announcement on stage informing audience



*Due to a medical incident we need to stop the show. Please remain in your seats and we will update when possible*



First aiders attending incident advise if auditorium need to be cleared



## If auditorium needs to be cleared

DT to inform DM who will make an announcement from the stage and lead exit of all audience members into the foyer. Bars to open if possible.

*Due to the ongoing medical incident we need to clear the auditorium. Please all make you way out into the foyer and we will update further when able*



First aiders/emergency services to continue treatment as required and update on condition and advised next actions



DM/DT/SM to make decision on whether show can continue or not



## If the show can restart

DT & DM to agree on restart time and ensure audience informed. DM to make announcement from stage:

*Thank you for your patience. We are happy to say that everyone is okay and we will be shortly restarting the show.*

# Medical Show Stop - On/Backstage

**If the show need to be cancelled**

**DT to inform DM and discuss actions. DM to make this announcement from the stage/over FOH tanoy**

***Due to the ongoing medical incident we unfortunately need to cancel the rest of this performance.***

***Our box office team will be in touch as soon as possible so please assist us by refrain from contacting us for 48 hours. I will be at the box office if you have any questions.***

***We apologise for the inconvenience & disappointment caused and thank you for your understanding***



**If audience have belongings to collect from the auditorium, wait until patient is clear before allowing audience back in or discuss alternative action - collection tomorrow, ushers taking items out to them etc**