

Blackout Show Stop

If either DT/DM notice a power cut they are to confirm with the other whether this is building wide or isolated



DT to make announcement on stage informing audience



Due to a power cut, we need to stop the performance. Please remain in your seats and we will update you when possible



DM & DT to check if issue is a tripped switch internally



If not, call UK Power networks (08003163105) to check for wider problem



If it's believed to be a short term issue

DM to make holding announcement from the stage

Thank you for your patience. The electricity board have informed us they expect the issue to be short lived. We will therefore wait a short while to see if the power returns. Please remain in your seats where possible and there is an usher on each door should you require assistance



DM & DT to agree wait time and check in at this point

If power returns

DT & DM to agree restart time and DM make announcement from stage:



*Thank you very much for your patience.
The power issue has been rectified and we will be shortly restarting the performance*

If power doesn't return

DM to make cancellation announcement from the stage:

Unfortunately, due to the ongoing power issue we need to cancel the rest of this performance. Our team will be in touch as soon as possible, so please refrain from contacting us. I will be at the box office if you have any questions. We apologise for the inconvenience & disappointment