



The Crash of The Elysium Audience and Venue Information: After Dark Performances (for anyone aged 13+)

Thank you for booking tickets for *The Crash of The Elysium*. We are looking forward to welcoming you to the show. Here is more information about the event which you should ensure you read before you attend. If you need any further information please call the New Wolsey Theatre on 01473 295900 and we'll be more than happy to help.

Arrival and Registration

You will be directed to registration from the bus stop at the Crown Street lay-by in front of Crown House (next to Crown Pools). It is very important that you arrive **at least 15 minutes** before your allotted entry time so that we are able to register you ready for your adventure. As part of the registration process, the full names of all audience members will be taken. Data will be deleted each day. The show will last one hour and audiences of 20-25 people will be admitted into the show every ten minutes. **Please note that if you are late regrettably you cannot be admitted or moved to a later performance time.**

The Site and Footwear

This production is site specific, which means you will be guided by actors and walk through specially constructed areas that will take you out of this world. Some areas will have low levels of lighting, theatrical smoke effects and rough ground, so it is really important that you wear appropriate shoes (we suggest trainers) so you are able to get around safely, and even at times....RUN! **Open-toed shoes or heels are not suitable and we cannot admit you without suitable footwear.** There are no cloakrooms so please keep bags to a minimum.

If you would like to leave the show at any time then you can do so via the various emergency exits along the route. Our Front of House team will be on site to help you at all times. However, once you have left the adventure, we won't be able to get you back in to save the world!

Q & A

- **Where is Crown House?** Crown House is almost right in the centre of Ipswich, on Crown Street. It's next to Crown Pools and opposite the back of Debenhams/Marks & Spencer.
- **Where is the nearest bus stop to the event?** Crown House is a two minute walk over the road from Tower Ramparts bus station and a short walk from the Park & Ride stops.
- **Where is the closest bus route?** Most of the Ipswich Buses routes terminate at Tower Ramparts bus station, opposite the site of the performance. For further information visit www.ipswichbuses.co.uk or www.firstgroup.com and choose Suffolk & Norfolk.
- **Where is the nearest car park?** There is a car park directly opposite Crown House. It's run by NCP and you can find out more information at www.ncp.co.uk.
- **Who needs a ticket?** Everyone entering must have a ticket.
- **Can children under 13 come along?** The Adult Performances are created specifically for anyone aged 13+. Anyone under 13+ can attend a Family Performance with an adult.
- **Why must I arrive 15 minutes early?** We cannot waste time when saving the world! The Crash of The Elysium must start on time and latecomers cannot join the adventure. It will take a few minutes to complete the registration process. Please ensure you arrive on time, we cannot move you to a later performance if you miss your time slot.
- **Can you accommodate people with access requirements?** The site is wheelchair accessible. Let us know access requirements in advance by calling the New Wolsey Theatre on 01473 295900.
- **Can I buy food or drink on site?** There are lots of cafés in Ipswich (including at the New Wolsey Theatre, just down the road) but regrettably refreshments cannot be consumed during the performance.
- **What if I need the toilet?** Don't worry; we've got a Tardis or two to use in the registration area!
- **You haven't answered my question!** Our Ticket Sales team will help you on the number below.

New Wolsey Theatre
01473 295900
tickets@wolseytheatre.co.uk

www.wolseytheatre.co.uk/crashafterdark

www.facebook.com/2012Crash

www.twitter.com/2012Crash